



Learning Solutions

TIAA offers a wide selection of learning solutions. Please see below for a list of our current courses, however, should you require a course not mentioned here, please do contact us on 0845 300 3333 or by email at enquiries@tiaa.co.uk so we can discuss your needs.

Conflict Management (NHS mandatory course)	Health & safety (foundation for staff and Intermediate for managers)
Conflict Management (for non-NHS)	Fire Safety
Self Defence	Manual handling (also known as object moving and handling)
Lone Worker	Patient moving and handling (also known as clinical moving and handling)
Physical disengagement (breakaway)	Substance misuse
Control and Restraint	Safeguarding adults and children
Physical Skills training procurement	Medical gases
Physical Skills Risk Assessment/Management	Risk management
Infection Control	Introduction to management
First aid at Work	Asset management
Emergency first aid at work	Preparing for audit
Paediatric first aid	Staff development/assessment
Basic life support, CPR and AED	Presentation skills
First aid IQA and assessor	Meditation/negotiation skills
SIA door supervisor, security officer, CCTV,	Conducting discipline interviews/panels